

Yate & McGrath Limited

TERMS OF BUSINESS

1. Definitions

- "We," "Us," "Our" – Yate & McGrath Limited.
- "You," "Customer" – The individual or entity commissioning our services.
- "Work" – Bespoke framing, conservation, or related services.
- "Items" – Artwork, photographs, or objects submitted for framing.

2. Acceptance of Terms

By commissioning our services, you agree to these Terms. Any variations must be agreed in writing.

3. Quotations & Pricing

- Quotes are valid for 30 days unless otherwise stated.
- Prices may change if specifications alter after approval.
- Additional costs (e.g., conservation, special materials) will be agreed in advance.

4. Deposits & Payment

- Payment is due upon completion or before collection.
- We accept bank transfer, cash or card payment.

5. Customer Responsibilities

- Ownership & Insurance: Items remain your responsibility. We recommend insuring them against loss/damage.
- Accuracy: You confirm submitted artwork/images are legally owned or licensed for framing.

Business Address: The Grove, Rax Lane, Bridport, Dorset, DT6 3JL

Company Registration Number: 16228954

Email: hello@yateandmcgrath.com

- Collection: Uncollected items after 90 days may be disposed of, with reasonable notice.

6. Our Obligations

- Care: We handle items with professional diligence but cannot guarantee against inherent material risks (e.g., fragile glass).
- Materials: We use conservation-quality materials unless otherwise agreed.
- Timescales: Estimated completion dates are provided in good faith but are not guaranteed.

7. Liability

- We are not liable for:
 - Pre-existing damage to Items.
 - Indirect/consequential losses (e.g., sentimental value).
 - Damage caused by events beyond our control (e.g., fire, flood).
- Liability for Work is limited to the replacement cost of materials/labour.

8. Cancellation & Refunds

- Cancellations after work begins must be paid in full (minus any work hours completed).
- Refunds for defective work require notification within 3 days of collection.

9. Intellectual Property

- We may photograph completed Work for promotional purposes unless you opt out in writing.

10. Amendments

- These Terms may be updated; the latest version will apply to new orders.

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