



Yate & McGrath Limited

TERMS AND CONDITIONS - GIFT VOUCHERS

September 2025

1. Introduction

These Terms and Conditions ("T&Cs") apply to gift vouchers purchased from Yate & McGrath Limited, in-person at our studio, located at Yate & McGrath Framing, Manor Yard, Symondsburry, Bridport, DT6 6HG.

By purchasing, redeeming, or using a Yate & McGrath Limited gift voucher, you agree to be bound by these T&Cs.

2. Purchasing a Gift Voucher

- Gift vouchers can be purchased in our studio
- Vouchers are available in set denominations or a custom amount specified by the purchaser.
- Payment must be made in full at the time of purchase.
- Upon purchase, you will receive a proof of purchase (till receipt email confirmation). The physical voucher itself is the item of value.

3. Form of Vouchers

- In-Store: Vouchers will be provided as a physically printed card.

4. Redeeming a Gift Voucher

- Vouchers can be redeemed against any goods and services offered by Yate & McGrath Limited, including framing commissions, mirrors and framed art work.
- Vouchers cannot be used to purchase additional gift vouchers.

Business Address: The Grove, Rax Lane, Bridport, Dorset, DT6 3JL

Company Registration Number: 16228954

Email: hello@yateandmcgrath.com



- To redeem, the voucher must be presented at the time of purchase (the physical card).
- Vouchers can be redeemed in-store only.
- Vouchers are not legal tender and cannot be exchanged for cash.

5. Validity and Expiry

- Gift vouchers are valid for 12 months from the date of issue (the date of purchase).
- The expiry date will be clearly printed on the physical voucher.
- It is the responsibility of the voucher holder to use the voucher before its expiry date.
- We are not obligated to honour vouchers that have expired.

6. Change and Partial Redemption

- If the order value is less than the voucher's value, the remaining balance will be issued as a new gift voucher with the original voucher expiry date.
- If the order value exceeds the voucher's value, the remaining balance must be paid by another payment method (e.g., cash, bank transfer, card).

7. Loss, Theft, or Damage

- Yate & McGrath Limited is not responsible for lost, stolen, damaged, or destroyed vouchers.
- Vouchers should be treated like cash. We cannot replace lost or stolen vouchers or provide a refund for them.

8. Liability

- Our liability for any issues with a gift voucher is limited to the purchase price of the voucher.
- We are not liable for any failure to fulfil our obligations due to circumstances beyond our reasonable control (e.g., fire, flood, severe weather, pandemic).

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9. Changes to Terms and Conditions

- We reserve the right to amend these T&Cs at any time. The T&Cs in force at the time of purchase of the voucher will apply to it.
- Significant changes will be communicated on our website.

10. Governing Law

- These T&Cs are governed by the laws of England and Wales and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Us

If you have any questions about these Terms and Conditions, please contact us:

- In Person: Yate & McGrath Limited, Manor Yard, Symondsbury, Bridport, DT6 6HG
- By Email: Hello@yateandmcgrath.com

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